



## Wedding Reviews

A big big big congratulations to Karina Duffy for winning the best wedding venue co-ordinator what can I say about this great girl only if u want the best wedding day of your life with the best food, best hotel, no hick ups, your guests telling that it was the best wedding they were ever at then Karina Duffy is the person you need, thank you Karina for making my daughter wedding so special and all the other great weddings that I was at in Clayton Hotel Galway.

***Eileen Geaghan (via Facebook), 21<sup>st</sup> May 2015***

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Our wedding day wasn't where the work of Clayton Hotel Galway started, it started the first day we met Karina. We got the tour of the hotel and we were brought through the different packages and any questions we had were answered. When we booked Clayton Hotel Galway we knew we had nothing to worry about, as far as the hotel was concerned. Karina's words on our first visit stuck with us. "Once your feet step on the red carpet the day of your wedding it is our problem after that". This was the only hotel that said that too us and these words rang through all day the day of our wedding. The room was like something out of a fairy-tale but it was our fairy-tale. It surpassed our expectations completely. Our dinner was beautiful and we can still taste it. Everyone was served very quick and there was plenty of everything. Any person that had a special food request was catered for without any fuss at all. Clayton Hotel Galway is a beautiful hotel and all their rooms are beautiful but that's not what makes it a great place for a wedding it's the team inside of that hotel. We were VIP's all that weekend and the team made it a fantastic weekend.

Thank you from the bottom of our hearts, you guys are the stars of the show be it in the back ground keeping every detail running perfectly.

Thanks again,

***Pam. and Brendan Burke , 9<sup>th</sup> May 2015***

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We had our wedding in Clayton Hotel Galway in May 2015 and could not have been happier with the service we received. From the first moment we met Karina she put us at ease and we knew our wedding was in good hands. Nothing was too much trouble or not possible for them. Karina was truly a pleasure to deal with from start to finish. Any query no matter how small she answered promptly and gave us great advice with many other aspects of the wedding. All of the other staff were also extremely helpful in particular Valerie who was another God send! When I had a little

issue with the train of my dress Valerie and Karina were on hand to help out. With their help I was able to dance the night away and had a fantastic time.

Having a wedding at Clayton Hotel Galway really helps reduce the stress of wedding planning as they are so helpful in taking on tasks that other hotels would shy away from. Things like their beautiful sweet cart to helping with the table plan. The food was absolutely phenomenal. All of our guests complimented the delicious foods and how abundant it was from the lovely snacks on arrival to the generous portions during the meal. Many of our guests said it was the best wedding food they ever had.

If you want a beautiful hassle free wedding that has amazing food and staff then Clayton Hotel Galway is the only place to go!!

***Aisling & Andrew Lavin, 1<sup>st</sup> May 2015***

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Thanks for your email. I just wanted to say a massive thank you for all you have done for Andrew and I for our wedding. It really was an absolutely amazing day, we couldn't have asked for more. I will definitely send you in a proper testimonial when we get home from honeymoon. You really are fantastic at your job but more than that you genuinely care about the people you look after. I couldn't thank yourself and Valerie enough for your help pinning my dress. It allowed me to dance for the rest of the night and really enjoy myself. Thanks again so much and will see you when I get back.

Thanks a million,

***Aisling & Andrew xxx***

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Hi Karina,

We are literally queuing up to board the flight. Just want to say that you couldn't have done any more for us!

Oh stop Karina we have never had as many people compliment our wedding. No joke, we had so many people ring us afterwards to say they had the best day EVER and that the hotel and food was 5\* quality. I can honestly say we had the best weekend ourselves and there was nothing we could have changed or asked for better. It's a credit to you all!! Thanks a mil for everything. We had the most amazing weekend ever! It was just magical!!

***Chat to you soon – Mr & Mrs Mangan ;) xxxxx***

***27<sup>th</sup> March 2015***

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Martin and I would like to say a massive thank you to all the team at Clayton Hotel Galway, especially Karina, for helping us to plan and celebrate, what was truly the best day of our lives!!

We had the difficult job of booking a wedding venue from overseas but from the very first email we received from Karina, and without ever having set foot in Clayton Hotel Galway, we knew that this was venue we would choose.

We cannot thank you enough for the individual attention you gave us, the professionalism and the enthusiasm, from our first contact right through to the day itself.

Everything was absolutely perfect from start to finish! The hotel looked stunning and when we walked into the ballroom it really did exceed all expectations.

We had an amazing day, all of our guests (and ourselves) were so well looked after, we couldn't have asked for anything more!

Every little detail was managed perfectly by the staff and we could relax and enjoy our day.

We would have absolutely no hesitation in recommending Clayton Hotel Galway and its team as the perfect wedding venue.

Thanks again for everything!!

***Aisling & Martin Kirrane, 29<sup>th</sup> December 2014***

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After our very first meeting with Karina, we chose Clayton Hotel Galway as our wedding venue without hesitation. Karina couldn't have done more for us as wedding co-ordinator and made our planning process very easy. She was always available on the phone or at the hotel (with a pot of tea ready!) to discuss details and we were made to feel like nothing was too much trouble.

We would also like to give special thanks to Valerie who was an absolute pleasure to deal with and really looked after us both on our wedding day and on the following night. She and her team of friendly, helpful, polite and ever so professional staff did such a wonderful job in the function room.

So many of our guests have gone out of their way to express how much they were impressed by the hotel, the staff, the exceptional food, the décor and by the overall standard of the hotel. It is not often that expectations are so appreciatively exceeded. Thank you so much for giving us a day that we will never forget and for all the right reasons.

***Máire & Kevin Higgins,***

***30<sup>th</sup> December 2014***

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Hi all,

Little bit sad it's all over but the wonderful memories we have are making us feel a bit better!

I really don't know where to start- at the beginning I suppose!

When we decided to get married we went around to a lot of hotels meeting people and were showed around rooms etc. All lovely but when we went into Clayton Hotel Galway and met Karina (the wedding coordinator) we just knew - I know it sounds silly but she is REALLY good at her job! She showed us around the hotel, talked us through the packages and gave us all the information we needed, what really decided it for us though was how much she focused on us as a couple and what was important to us for the most important day of our lives!

With our decision made we started thinking about what we wanted and no matter what little thing we asked there was absolutely no problem - from sunflowers on the menus to the shape of the top table there was no problem in doing anything we asked.

It was so comforting to be able to email Karina about the little things - she could not do enough for you and suggested so many lovely ideas that we were thrilled with!

The day of wedding was perfect, the room looked amazing, our guests & families were blown away by the reception they got when they arrived, from the candy cart, to the finger food to the friendly staff there was not one thing they didn't think of!

When it came to the meal - it was fabulous! Nearly a month later and our guests are still complimenting the meal, the speed at which they got it and how lovely the staff were! Praise indeed as everyone knows it's hard to please everyone! The food was amazing, everything went like clockwork thanks to the organisation of Valerie & Cathal - also the speeches went without a hitch!

The band have the option to set up during the day as the stage is behind the fairy light backdrop in the function room - another plus!

We really cannot compliment the hotel and the wonderful staff enough - they all played a big part in what was the most important and the most wonderful day of our lives!

Feel free to pm me with any questions - I hope this will be of some help to all future brides, I know when I was looking around I would have loved to have had heard about someone else's experience!

***From a very content and happy newlywed.***

***Anita & Ciaran Coughlan, 25<sup>th</sup> October 2014***

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My husband and I would like to say a HUGE thank you to all the staff at Clayton Hotel Galway for helping to make our wedding last month so special.

From the moment we met Karina it was as if we had known her for years. On that first day and over the months of planning in the lead-up to our big day she was always bubbly and passionate about her job and a pleasure to deal with. She was also the only wedding coordinator who asked "what do you want from your wedding?".

The hotel catered to all our requests without question, even going to the bother of hiring in an extra fairy light backdrop for the ballroom to accommodate our demands!

Even at our menu tasting we felt like VIP's with a personalised menu and a waitress assigned to us for the night. The chef was happy to take our suggestions on board, down to even removing the tomatoes from my salad and providing us with an alternative sauce for the starter. It was little things like that which made all the difference in the wedding preparations and reinforced the reason why we picked Clayton Hotel Galway.

On the day everything was perfect, from the beautiful flower and candle arrangements lining the stairs to the elegant set up of the ballroom. We could not have asked for more. And those who stayed in the hotel only had positive things to say about the quality of the bedrooms – including ourselves – the bridal suite was fab!!

The food was simply delicious, from the tasty jam scones and cookies at the welcoming reception to the dinner itself - large portions, hot and well timed, and those roasted vegetables were the best I've ever had! Nobody could have complained that they were hungry afterwards.

While our main point of contact was Karina, we know there were so many others behind the scenes who worked to pull everything together, in particular Cathal, Valerie and Nora. Indeed all the staff looked after our guests like they were family and we were so happy with not only their warmth and enthusiasm but the professionalism shown at all times. The one comment that kept coming through from our guests was "they could not have done enough for us".

We have no hesitation in recommending Clayton Hotel Galway to any couple who is looking for a wedding venue. You will be hard pushed to find a team who is so willing to work with you and the hotel's top notch service.

***A heartfelt thanks again.***

***Love, Jacinta and Paul Roche, 6<sup>th</sup> September 2014***

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I have a feeling I'm not alone in saying that when Michael and I first got engaged I felt totally overwhelmed at the thought of planning a wedding, I mean, where do you start? I have never done this before and there is no guide book...but then we made an appointment with Karina at Clayton Hotel Galway.

Immediately, she put us both at ease and took away all of the stress. She really just assured and from that moment on and everything just fell into place. She gave us great advice, answered all of our many questions and was more than willing to work with our budget. There was no problem in tailoring a package to suit our needs. Karina was very quick to respond to any e-mail I sent and was always there to take my calls. She was a dream to work with and it honestly felt like I was dealing with a friend.

The hotel itself is stunning, very modern and well maintained. The staff are extremely helpful and friendly and our guests are still commenting on how impressed they were with the service they received on the day and throughout their whole stay. They really could not do enough for us and even made our guests feel like VIPs.

We can only say good things about our whole experience from that very first meeting with Karina. On the day of our wedding we were absolutely treated like royalty. I cannot thank Karina, Valerie, Cathal, Matt or Nora enough. The attention paid to every tiny little detail was second to none. From the picture of us displayed on the big screen to the personalised menus, they really did cater to our every whim however big or small.

We had a Civil Ceremony in the hotel and the ceremony room itself was beautifully decorated. It was so romantic with low lighting, candles, flowers, linen chair covers and even rose petals. One of our guests told me that she felt like she had travelled back in time to old Hollywood; it was so perfect that she felt like she was in a movie. It's lovely to hear people say such wonderful things about your wedding day.

Another thing people are still talking about is the food. Amazing! The canapés and afternoon tea kept out guests' hunger at bay before the meal and there was more than enough to go around. We had a meeting with head chef, Matt a few weeks before the day to discuss our menu. I can honestly say that no one was left hungry, there was so much food and every bit of it was absolutely gorgeous. We actually go to the hotel regularly for dinner and the food quality is just as high on a Wednesday evening as it will be on your wedding day.

The whole day ran so smoothly and it really was all down to the complete team at Clayton Hotel Galway. It is easy to see why they win so many well-deserved awards, especially Karina. I have and would definitely recommend Clayton Hotel Galway to anybody searching for a wedding venue. You will have an extraordinary day and memories to last a lifetime.

***Michael & Andrea Feeney, married in the Clayton Hotel on 5<sup>th</sup> Sept. 2014***

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We held our wedding in Clayton Hotel Galway on July 5<sup>th</sup> 2014. From the moment we first went to view Clayton Hotel Galway as a potential venue we knew it was the right place for us. Karina and all the staff were always there to answer any questions we had and fulfill any requests that we made. Nothing was ever unachievable. Our wedding day itself in Clayton Hotel Galway was perfect right from the very beginning to the very end. The hotel looked fabulous; the attention to detail was second to none. Everyone is still commenting on the amazing food that was served right down from the arrival canapés to the evening buffet. The dinner itself was delicious, everything was very well presented, served efficiently and warm and there was more than plenty for everyone. The wine at the tables was also topped up very efficiently. There was also no issue with having a late bar and letting the party roll into the early hours of the next morning. We cannot recommend Clayton Hotel Galway highly enough to anyone who is considering holding their wedding at this fantastic hotel. You will not be sorry with your choice. We would like to say a huge thank you to Karina, Cathal and all the staff at Clayton Hotel Galway for all their hard work with making our day so perfect and special. We cannot commend the staff highly enough on their professionalism, friendliness and enthusiasm on the day. We certainly had the best day of our lives and it was all made possible by everyone at Clayton Hotel Galway.

***Thanks again and hopefully see you soon,***

***Sharon and Kevin Cooney xx July 2014***

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Clayton Hotel Galway, what can I really say except “our big day, the Clayton way”. I have to say that the hotel was the first and last hotel we visited in our search for a venue/hotel to host our wedding reception and know now it was not only our first choice but the right choice. From our initial meeting with Karina the Wedding and Events Executive we were put at ease as we explained what we wanted and the way we wanted it. Our wedding was to be by no means conventional and had reservations as to how she and her colleagues may react however she was completely understanding and totally accommodating to all our requests.

Karina’s competency coupled with her speedy replies to any questions or queries we had was a breath of fresh air. As time went on and the big day came near naturally nerves set in however we were reassured to “enjoy ourselves and they would take care of the rest” and they did, they went above and beyond in my opinion.

I cannot complement Clayton Hotel Galway enough on the way in which everything ran so smoothly and coming from a Hotel and Catering background years ago I was taken aback at the clear lines of communication and the genuine friendliness of all the staff and the efficiency at which everyone knew what was going on and what role they had to play, something which is often a challenge in a large organisation.

On 4th June we had the best day of our lives and a massive part was played by Clayton Hotel Galway and we were in awe of our red carpet, our champagne and piano reception and the way in which they had decorated the hotel reception for us and our guests, it was like a dream come true.

When it was time for us to dine again they were most accommodating in that I had a surprise for my groom and wanted a special track to be played as we were announced and again there was no fuss and no losing it or anything like that they had it spot on and my husband was really, really impressed with this, it made my day to see him even happier than I had all day ☺.

The fairy light back drop, place settings and overall decoration of the room was simply only what I had dreamed of and if I had done it myself could not have been any better!

When it came to dining with our guests again they exceeded expectations as every guest commented that the food was nothing but first class and that they were anything but hungry!

Coupled with this we were impressed by the way in which it was clearly handled with two of our guests having dietary requirements. At no stage did any of the staff have to double check any aspect of our day with us, most impressive indeed.

Our honeymoon suite was beautiful and it was the little finishing touches like petals on the bed and a note to wish us well that really made it a memorable experience and with a view and balcony around the hotel, it was breath-taking to wake up to the morning after not to mention our champagne breakfast!.

Overall it was “our day, our way, the Clayton way” and if I had to do it all over again would not change a single thing and cannot recommend Clayton Hotel Galway, all the staff and especially Karina and Cathal enough for making our day an absolutely fabulous one. I want to extend a huge THANK YOU to them for all their help, consideration and hard work leading up to and on our big day. In my mind it is the one and only venue to hold a wedding reception in Galway. A1 5 stars\*\*\*\*\*.

***Wishing you all health, happiness and success in the future.***

***Marie & Sean, Mr and Mrs Gaffney ☺ June 2014***